



# Collections System Spill Mitigation

March 23<sup>rd</sup>, 2016

## LOCATION:

Marina Community Center  
15301 Wicks Blvd., San Leandro, CA 94579

Registration: 7:30 am – 8:00 am  
Class: 8:00 am – 2:30 pm  
(5.5 Contact Hours)



## Overview

**This will be an interactive classroom style training that will address what steps should be taken in the event of an S.S.O.**

## Instructors

**Dave Patzer, CSRMA**

Competency Based Training and Qualification Systems for Collections Workers. Sewer Backups and Overflows: Do's and Don'ts to Manage Regulatory and Civil Liability

**Paul Louis, Louis Consulting**

SSO Estimations...Are you considering all the possibilities?

**Larry Olivan, Oro Loma Sanitary District**

How to investigate an SSO into a home

**Restoration Management**

When should you call out the experts?

**For Reservations Contact:**

Patricia DeRouen – Restoration Management Company (RMC)  
(510) 377-1855, or email at: [pderouen@restorationmanagement.com](mailto:pderouen@restorationmanagement.com)

**The cost of the workshop is \$65.00 and includes a continental breakfast and lunch - No Refunds.**

Make checks payable to CWEA-SFBS and mail to:

CWEA-SFBS

c/o Restoration Management Company  
6210 Goodyear Rd. Benicia, CA 94510

**Pre-registration required by: 3/18/16 and checks must be received no later than: 3/21/16**

**REMEMBER – A reservation is a commitment to pay!**

## **Directions:**

### Vallejo Area

I-80 E Sacramento; CA-4  
Martinez/Stockton; Exit Auto Center  
Drive; Follow right; Auto Center  
Drive becomes  
W. 4<sup>th</sup> Street

### Walnut Creek Area

680 N; CA-242 North  
Concord/Martinez; CA-4  
Stockton/Pittsburg; Exit Auto Center  
Drive; Follow right; Auto Center  
Drive becomes W. 4<sup>th</sup> Street

### Sacramento Area

I-5 Los Angeles; CA-12 Lodi/Rio Vista;  
Right onto CA-12 W; Left onto CA-160 S;  
CA-160 S becomes CA-4 W; Exit Auto  
Center Drive; Left onto Auto Center  
Drive; Auto Center Drive becomes W. 4<sup>th</sup>  
Street

**CWEA – SFBS Collections Committee  
c/o Restoration Management Company  
535 Getty Ct. Ste. A&B  
Benicia, CA. 94510**

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